



Welcome!

Hingham Municipal Lighting Plant

Contents



Who we are



What we're doing



Where we're going





Hingham runs on **Community Power**



Control



Service



Reliability



Community



Our Mission

“To provide reliable electric services to the Town of Hingham while keeping rates reasonable, service quality high, and operations environmentally sustainable, including a commitment to 100% carbon-free energy.”



Our Team

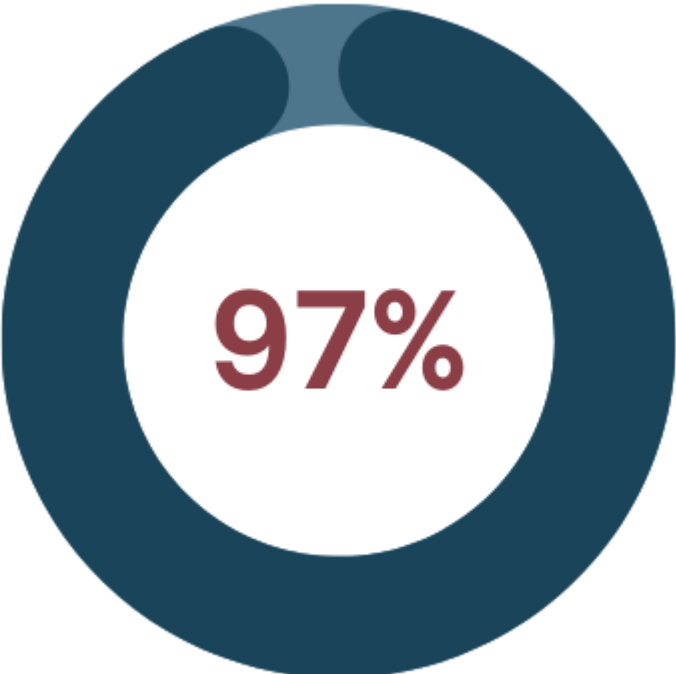


2023 Customer Satisfaction Survey

We received 775 responses in May 2023.



Reliable
Service



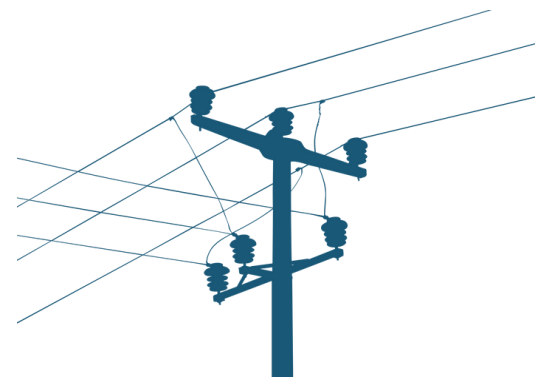
Honesty &
Integrity



Customer
Interactions



We're Improving Our Services & Offerings



Infrastructure

HEIRP progress, SCADA installed, and circuits upgraded



Platforms

Website design, new outage map, and social media



Programs

Income-adjusted rate, rebates, and Electrify Hingham

- HMLP continues to improve and stay ahead of changing customer needs over time.



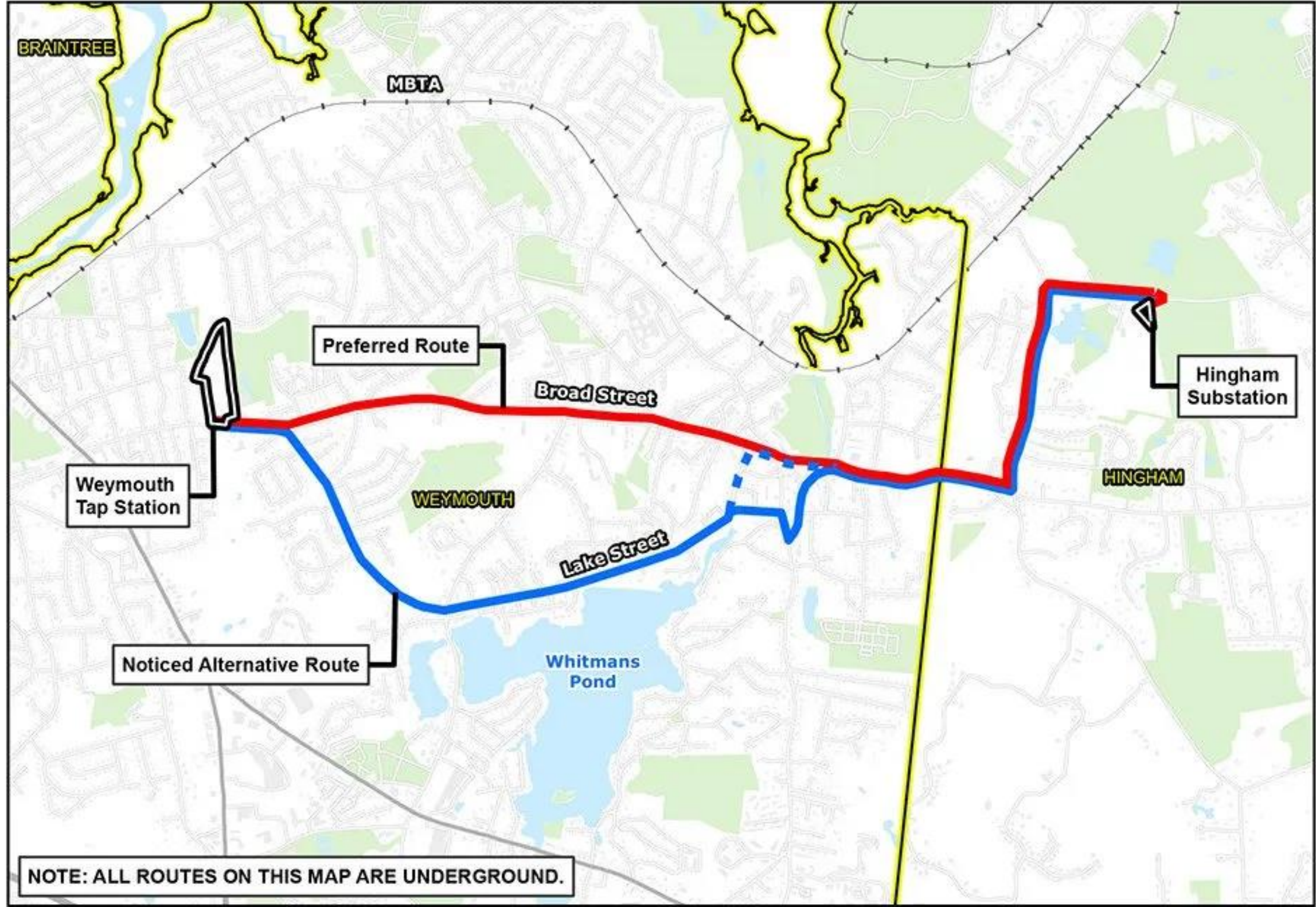
Hingham Electrical Infrastructure Reliability Project (HEIRP)

HMLP is constructing a third transmission line to:

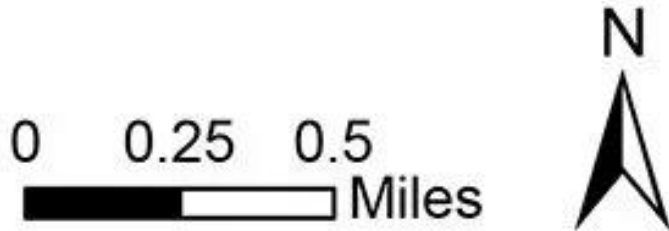
- Comply with regulations
- Create redundancy and protect against a single tower failure
- Support electrification



HMLP Potential Routes



- Preferred Route (Approx. 3.2 miles)
- Noticed Alternative Route (Approx. 3.7 miles)
- - Noticed Alternative Variation (Approx. 3.6 miles)
- Tap/Substation Site
- Municipal Boundary



Hingham Electrical Infrastructure Reliability Project (HEIRP)

Next Steps:
HMLP plans to file
with the citing board
in early 2024!

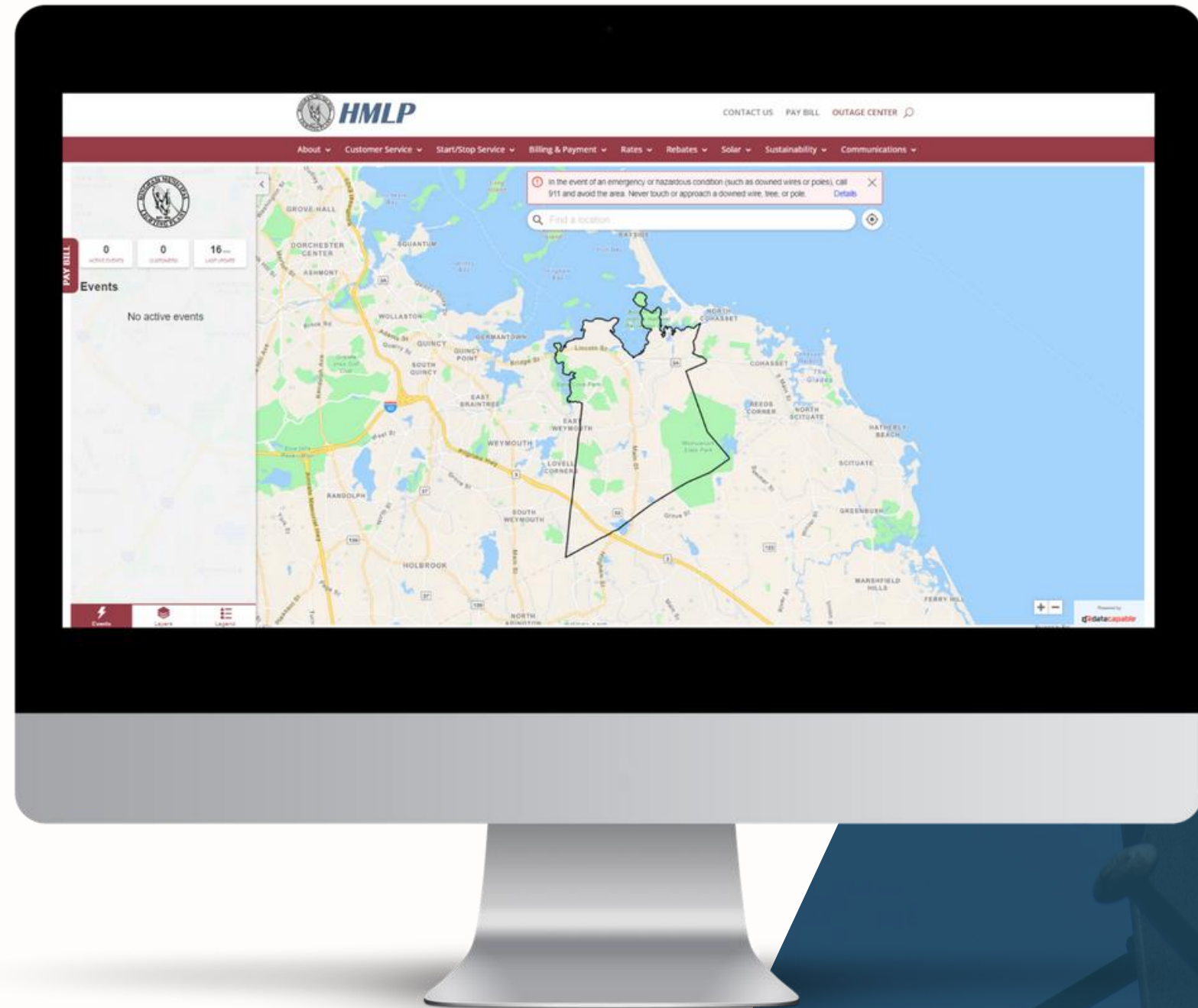


We Created an Outage Map

See Where Power is Out

See Customers Affected

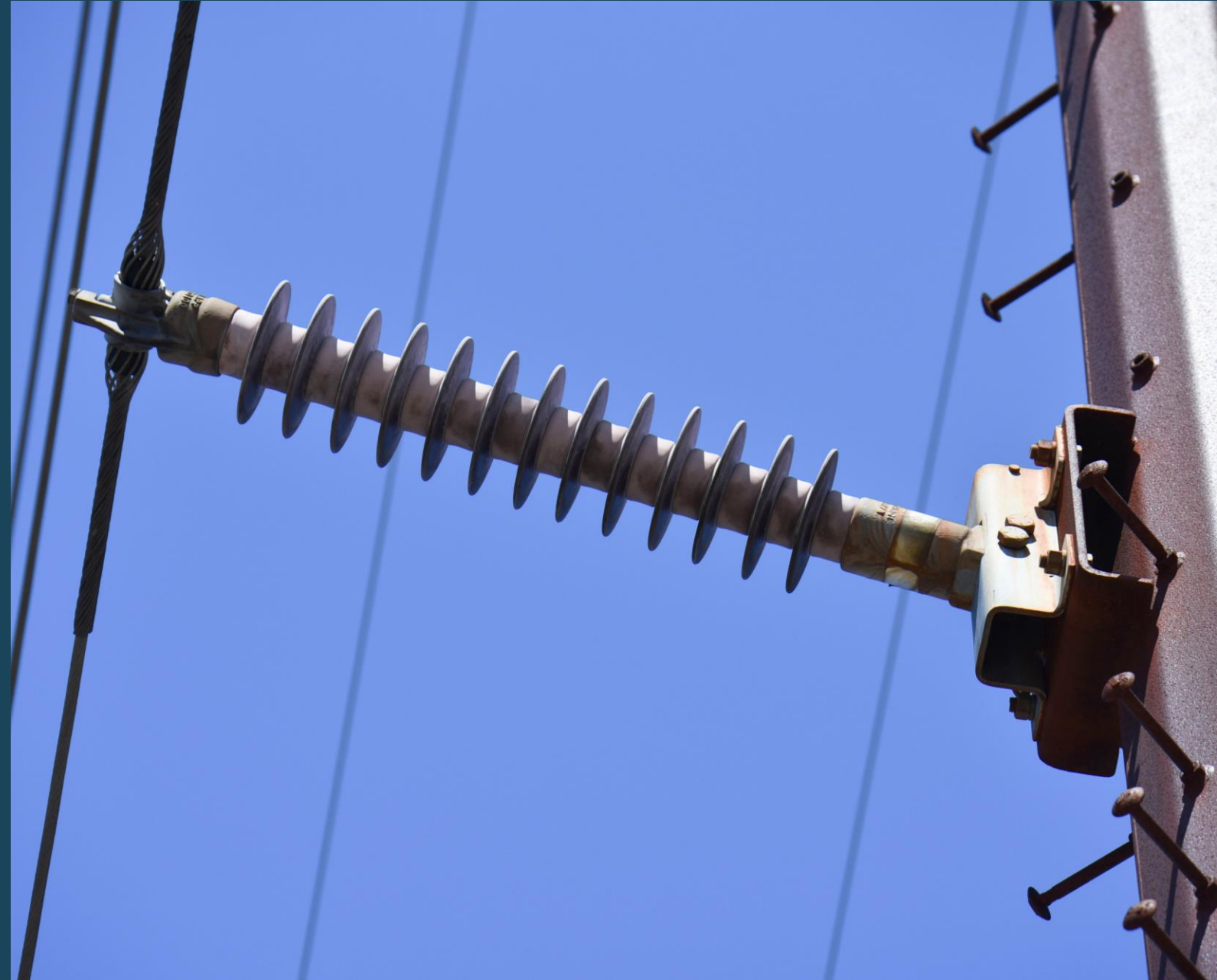
Subscribe to Outage Updates



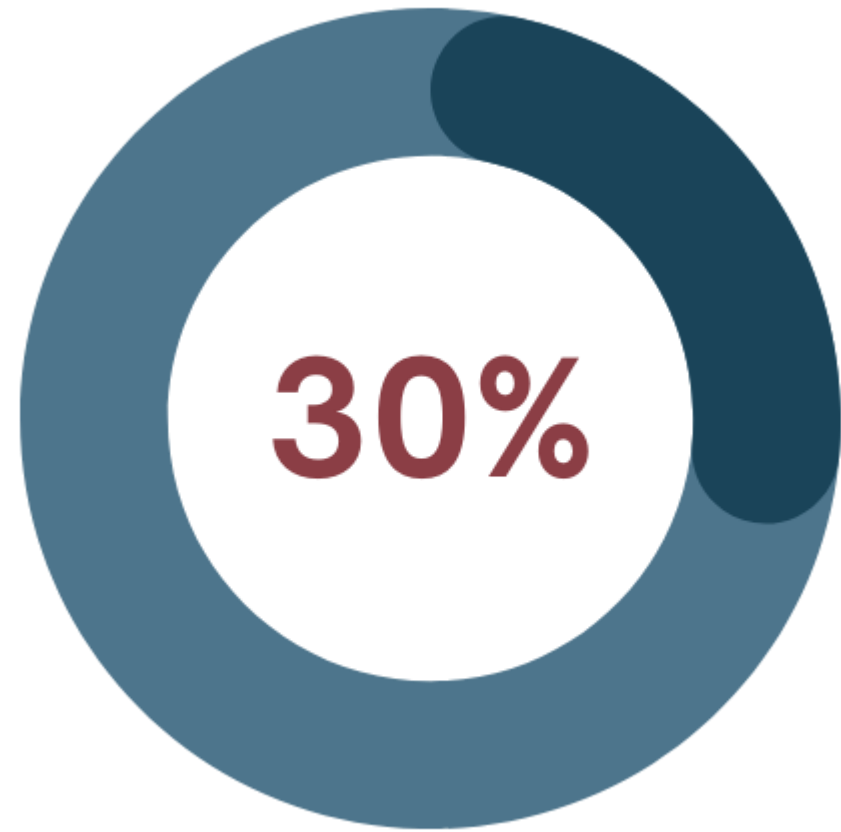
SCADA System

HMLP now has:

- Detailed visibility of the distribution system
- Remote control of the substation & reclosers
- Continuous monitoring of power flow, amperage, breakers, and more



Our Rebate Programs



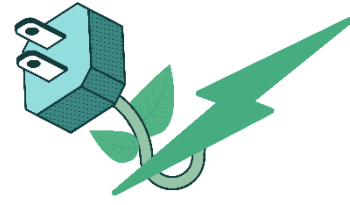
of customers
are **unaware** of
HMLP's rebates.

To get started, schedule a no-cost home energy assessment with our partners, Energy New England (ENE).

Fill out the intake form at:
hmlp.com/assessment

For technical assistance:
Call - 888-772-4242
Email - hea@ene.org





Our Rebate Programs

Weatherization

Insulation and air-sealing measures, 50% of the project cost up to \$1,000

Heat Pumps

\$750/ton up to \$4,500. Adders for weatherization (up to \$500) and whole-home (up to \$1,000)

Electric Vehicles

Monthly bill credits and up to \$300 for one level-2 WIFI enabled charger.

Appliances

EnergyStar appliances up to 50% of the item cost and \$200/year or \$500/year (HPWH)

Solar

\$0.60/Watt up to \$6,000 (10 kW AC) & send power back to be credited based on energy costs.

Lighting

This is a commercial program of 50% of the project cost up to \$4,000 for any retrofit to LEDs.



New Income-Adjusted Rate

Starting January 1, 2024

- 10% discount on certain parts of the electric bill
- Qualified customers may apply now online or in-person
- Must participate in a means-tested benefits program
 - LIHEAP/Fuel Assistance
 - Hingham Tax Relief*
 - Veteran's Connected Services

*Only programs that are income-based will qualify for the rate.



HINGHAM MUNICIPAL LIGHTING PLANT

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Thomas Morahan
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Laura Burns, Chair
Michael Reive, Vice-Chair
Tyler Herrald, Secretary

Income-Adjusted Rate Application

First Name: _____ Last Name: _____ Account Number: _____

Service Address: _____ City: _____ Zip code: _____

Email Address: _____ Phone Number: _____

Qualifying Means-Tested Benefits Program: _____

Eligibility Criteria:

- Applicant must be a residential customer
- Applicant must be the customer of record (name on the account)
- Application must be for the primary dwelling only, not other buildings on the property or owned by the customer.
- Applicant must participate in a means-tested benefit program and provide proof of participation.

Complete and Sign the Following Statement:

I, _____, as the customer of record at _____ attest that I meet
(Print Full Name) (Service Address)

all of the eligibility criteria outlined for the HMLP Income-Adjusted (IA) rate and understand that if my circumstances change, I lose access to or benefits from a means-tested program, move, or am no longer the account owner at the listed service address, or if HMLP alters or ends the IA rate at any time that I may cease to receive any and all benefits associated with the IA rate.

Signature: _____ Date: _____

Thank you for joining us today and listening! Please enjoy the breakfast.

Phone: 781-749-0134
Email: info@hmlp.com



IA Rate applications are available, please talk to an HMLP representative if interested.

